

In an effort to further protect the IT community, OMC is asking for your help in updating the local PC Symantec Anti Virus (SAV) client which is installed on you computer.

The manufacturer of the Anti-virus software which protects individual computers, our servers and by extension the network for us all has released a new, more robust protection engine. Using this new version will ensure that your machine and by extension your data receives the highest level of protection available. There is no immediate threat, but OMC does need your assistance to update every PC. You should do this on each and every computer in your office or lab as well as any machines you have at home.

We believe that by following the simple instructions included below you will be able to complete the upgrade in just a few minutes.

If you have any problems or issues, OMC will be handling all non-standard installations on a one by one basis. The links below and instructions should install on most PCs with no issue. If you are unable to install the new version of SAV or would like us to do it for you, send an e-mail to omc-req@buffalo.edu and your request will be handled by an OMC Technician

OMC does provide automatic virus definition file updates. Those will continue to occur once you have migrated to the new anti-virus protection engine.

Please read through the instructions before attempting this program update.

Thank you for your cooperation.

Instructions:

If you have a gold shield down in the right hand corner by the clock, double click on it with your mouse. The Symantec Antivirus window will open.

If you do not see the gold shield skip right to the steps to install the new version

If you are running the most recent version of the software you will see Program Version 10.1.5.5010 in the middle on the right hand half of the window which opens and you will not need to do an upgrade. You can close the window and continue your work.

In the rare instance you find you are running Program versions 7 or 8, you cannot complete the upgrade to the newest version on your own, please send an e-mail to omc-req@buffalo.edu letting us know we need to perform the upgrade on your machine. Please include the room location of your PC and the version, (7 or 8) you are running.

If you are running any other versions of the Program, either version 9 or earlier versions of version 10 then you will need to install the most recent version and a patch in a two step process.

Here are the steps to install the newest version

Click on the link

http://www.smba.buffalo.edu/omc/downloads/SAV_10166000_20070601.exe

Click on run

The screen will update

Click on run

The screen will update

Click on run

The screen will update

Click on next

If you get a screen that asks: Modify
 Repair
 Remove

Stop - click on cancel. You have the most recent version and don't need to continue with this step.
Skip to installing the patch.

If not your screen should ask you to accept the license. Make sure you have clicked yes and then

Click on next

The screen will update

Complete should be selected

Click on next

The screen will update

Click on install

The screen will update

Click on finish

If you are running this on a laptop or on your machine at home you may have to perform an additional step of updating the virus definition files this update should pop up automatically if it is necessary. Machines which are directly and permanently installed on the university network receive these updates automatically.

You will now be asked to restart your computer

Click on Yes to restart, It won't, but click yes anyway

Click on finish

Next you need to install the most recent patch

Click on the link

http://www.smbs.buffalo.edu/omc/downloads/SAVCE_10.1.5._MP1_AllWin_EN.msp

Click on open

The screen will update

Click on run

The screen will update

Click on update

The screen will update

Click on finish

Click on Yes to restart your computer you can chose no here but the patch will not take affect until the computer restarts. Your choice.

Thanks for helping!