Congratulations for purchasing the Computrace Computer Theft Recovery Service from Absolute Software

The Computrace® software is already installed and active, but you must visit www.absolute.com/sci to register your PC's service tag in order to protect your laptop against theft. For the Terms & Conditions required for registration, please visit www.absolute.com/Service_Agreement.pdf

Computrace is a software-based computer theft recovery service that tracks, locates and recovers stolen computers. In the event that your laptop is stolen, our Theft Recovery Team will track its location and partner with local law enforcement agencies to recover and return the laptop to you.

Note: Although you have purchased the ComputraceProfessional subscription for **36** month coverage, you may discontinue it at any time. Please contact UBMicro IT Support Services for further details.

How to Activate the Theft Recovery Service

1. Record your laptop's Serial Number on this page and store it separately from your laptop. This information is needed by our recovery team if your computer is ever lost or stolen. (The Serial Number is located on the bottom of your laptop, see figure 1.)
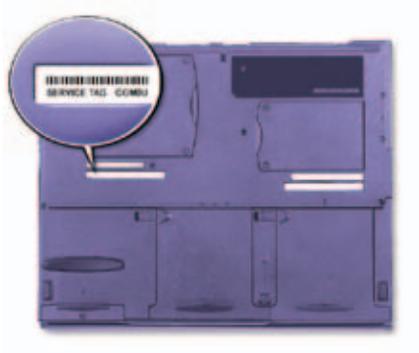
   Record Your Serial Number:

Figure 1

2. To register and store your Serial Number online, visit: www.absolute.com/sci and click the register button (figure 2). This ensures that we know which computer is yours in the event of a theft.

Figure 2

Ensuring Your Computer Is Protected Against Theft

Connect your laptop to the internet on a regular basis to ensure it is protected. This will enable the Computrace software to make contact with the Monitoring Center and register your computer's location. To confirm your Computrace Software is active and calling, please visit: www.absolute.com/sci and follow the instructions. (You should check this at least once a month.)

The Absolute Theft Recovery Team

The Absolute Theft Recovery Team can find your missing computer because they know who to call and where to look. Our team is staffed by former police officers and seasoned professionals who have spent years building relationships with police and security agencies across the United States and Canada. Knowing how law enforcement works has helped us achieve the highest recovery rate in the industry.

Reporting a Theft

First report the theft to the police and get a case number. Then contact Absolute.

PROVIDE	Service Tag (Serial Number) and Police Case Number
PHONE	1 800 81 THEFT
FAX	1 604 608 4930
	Attention: Recovery
EMAIL	recovery@absolute.com

Technical Assistance

For technical support please visit:

www.absolute.com/support

5 Tips to Prevent Laptop Theft

1. Use a cable and lock to prevent thieves from walking off with your laptop.
2. Avoid leaving your laptop unattended, even for a minute. Keep your belongings in sight at all times.
3. When not in use, lock your laptop in a cupboard, laptop cart or other secure facility at school or at home. If it must be left in a vehicle, cover it up or lock it in the trunk.
4. Keep your laptop inconspicuous on the street. Carry your laptop in a backpack or a school bag, instead of a tell-tale laptop bag, which makes it obvious what is inside.
5. Activate the Computrace Software that ships in 'sleep' mode on your laptop. Absolute Software cannot track and recover laptops that have not been properly activated.