

DIVERSION STATEMENT:

The following is to be read to all patients when requesting a given facility when the facility is on diversionary status. The patient's condition, his/her insistence on a specific facility destination, and the hospital status need to be fully documented on the PCR.

The statement to be read to the patient is as follows:

YOU HAVE REQUESTED TO BE TRANSPORTED TO _____ HOSPITAL. AT THIS TIME, THE HOSPITAL IS OVERCROWDED, LIMITING ITS' ABILITY TO PROVIDE YOU WITH OPTIMAL CARE.

_____ HOSPITAL RECOMMENDS THAT WE TRANSPORT YOU TO _____ HOSPITAL (THE ALTERNATE SITE). THE STAFF THERE WILL BE ABLE TO TREAT YOUR MEDICAL NEEDS IN A MORE TIMELY MANNER.

The following paragraph is to be read only if the patient continues to insist to go to the diversionary hospital:

IF YOU INSIST WE TAKE YOU TO _____ HOSPITAL, YOU NEED TO UNDERSTAND THAT YOU MAY EXPERIENCE DELAYS IN YOUR CARE WHICH COULD CAUSE YOUR CONDITION TO WORSEN.