

Out of Hospital Care Provider Policy

Title: Patient Follow-up Procedures

Effective Date: February 1, 1995

Revised: January 23, 2001

POLICY:

In order to provide feedback regarding the status of patients transported to the Erie County Medical Center, the Office of Prehospital Care will investigate patient follow-ups and convey information to prehospital providers when requested. The Erie County Medical Center recognizes that by providing patient follow-up reports to prehospital care providers, an analysis of treatments rendered and their appropriateness can be conducted as part of a continuing quality assurance/quality improvement program.

PROCEDURES:

In the event that a prehospital care provider or prehospital care agency would like to follow-up on the status of a patient transported to the Erie County Medical Center, a patient follow-up request form (Attachment A) should be submitted to the Office of Prehospital Care. Completed forms can be faxed to 898-3721 or 898-4432 or call 898-4715 or presented in person to the Office of Prehospital Care. The Office of Prehospital Care will conduct an investigation into the status of the patient and will respond with a telephone call to the requesting party as soon as possible.

Attachment A

PREHOSPITAL PATIENT FOLLOW-UP REQUEST FORM

Patient Information:

Date of Transport: _____ Time: _____

Patient Name: _____

Street Address: _____

Phone Number: _____

Chief Complaint/Mech. of Injury: _____

Patient Assessment: _____

Room Patient was placed in: _____

Emergency Department Staff Present: _____

Ambulance Service/Agency Information:

Agency Requesting Follow-up: _____

Contact: Name: _____

Address: _____

Phone: _____