

## **Introduction**

This policy/procedures manual has been published by the Office of Prehospital Care at the Erie County Medical Center and the Erie County Division of Emergency Medical Services. It is intended to serve as both a resource for all levels of prehospital care providers as well as a basic operational guide for agencies operating under the medical direction of the Erie County Medical Center. Every effort has been made to include policies or procedures that are pertinent to prehospital care. We have attempted to formalize answers to commonly asked questions and feel that this resource manual will help improve communications and standardize operations between agencies.

You will notice that each policy is titled and dated at the top of the first page. Occasional updates and additions will be published and we ask that you routinely insert the new material and if necessary remove older outdated materials.

Should you have any questions regarding any policies/procedures in this manual, please contact the Office of Prehospital Care at 898-3525.