

Anthrax or Other Infectious Disease Threat Guidelines

Public Safety Answering Points

Questions:

- (1) Obtain a call back number.
- (2) Have the caller describe the **exact wording** of any threatening letter or phone call.
- (3) If possible, obtain a telephone number to contact any individuals still inside the potentially contaminated area. This may be different from the call back number. Ideally, this should be a telephone that can be dedicated to this incident.

Actions:

- (1) Dispatch local police. [Consider non-emergency response]
- (2) Dispatch local fire company. [Consider non-emergency response]
- (3) Dispatch local EMS. [Consider non-emergency response]
- (4) Notify Erie County M.E.R.S. Control at 898-3696 for dispatch of a Biological Threat Mitigation Strike Team.

Pre-Arrival Instructions:

- (1) Advise the caller not to touch any potentially contaminated objects.
- (2) Advise the caller to have anyone who has come in contact with any potentially contaminated objects to wash their hands with soap and water.
- (3) Advise the caller to prevent anyone from entering or leaving the building if possible.
- (4) Advise the caller to remain by the designated phone, keep the line clear and await further instructions.